

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

Provider Organization	Total Care Services Inc.
Contact Person(s)	Cynthia Cherry, Director QA, Total Care Services
Phone Number	202-526-1133
Email Address(s)	ccherry@totalcare1.com
Provider Services Reviewed	Respite Daily,
# Individuals Reviewed by Service	Respite Daily - 2
Annual PCR dates	07/27/2015 - 07/28/2015
F/U Review Date(s)	N/A
Annual Report Date	08/11/2015
F/U Report Date	N/A

The overall results on initial review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Respite Daily	All Q/A Indicators	45/47	151/159	95%	18/20	90%
	Critical Indicators	13/14	65/70	93%		
Organizational		Organizational Outcomes Score				
			# Yes/Total	Points Yes/Total	%	
	All Q/A Indicators	40/42	126/132	95%		
	Critical Indicators	12/12	60/60	100%		

Certification issued/dates/services

Waiver Service	Certification Dates	Certification Type
Respite Daily	07/27/2015 – 08/26/2016	Annual